

Business Mobile Banking

Supported Operating Systems and Browsers

Operating Systems (August 2020)

The following statements outline the scope of general device and operating system support for ADK Biz Mobile. Only devices explicitly listed in this Certified Device List are fully supported. Other devices that conform to the general support policy below may also function.

Note: Only major operating system versions released directly by OEMs (Apple or any Android hardware manufacturer) are included in scope. Any OS version updates or software patches that are released by carriers are not included in the scope for certification.

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Channel Support
Android	Android version 6.0	All later major version updates are supported (for example 7.0, 8.0, 9.0)	Remote Deposit Capture support requires a camera of at least 2 mega-pixels in resolution.	Android Application Push
iOS - iPhone	iOS version 12.0	All later major version updates are supported (for example 13, 14) Beta releases of iOS will not be supported until they are released in production. This includes public betas.	None	iPhone Application Push
iOS - iPad	iOS version 12.0	All later major version updates are supported (for example 13, 14) Beta releases of iOS will not be supported until they are released in production. This includes public betas	None	iPhone Application (Scaled)

Certified Device List

Brand/ Manufacturer	Model	New	OS	iPhone App	Android Phone App	Fingerprint Scanner
Apple	iPad Air, iPad Air 2		iOS	Y		
Apple	iPad Mini 2, iPad Mini 3, iPad Mini 4, iPad (2017, Fall 2017), iPad (2018)		iOS	Y		
Apple	iPad Pro 12.9", iPad Pro 9.7", iPad Pro 11		iOS	Y		
Apple	iPhone 5S		iOS	Y		Y
Apple	iPhone 6		iOS	Y		Y
Apple	iPhone 6 Plus		iOS	Y		Y
Apple	iPhone 6S		iOS	Y		Y
Apple	iPhone 6S Plus		iOS	Y		Y
Apple	iPhone 7		iOS	Y		Y
Apple	iPhone 7 Plus		iOS	Y		Y
Apple	iPhone 8		iOS	Y		Y
Apple	iPhone 8 Plus		iOS	Y		Y
Apple	iPhone 11		iOS	Y		Y
Apple	iPhone Pro		iOS	Y		Y
Apple	iPhone Max	Y	iOS	Y		Y
Apple	iPhone SE		iOS	Y		Y
Apple	iPhone X		iOS	Y		Y (Face ID)
Apple	iPhone XR		iOS	Y		Y (Face ID)
Apple	iPhone XS		iOS	Y		Y (Face ID)
Apple	iPhone XS Max		iOS	Y		Y (Face ID)
Google	Pixel 2		Android		Y	Y
Google	Pixel 2 XL		Android		Y	Y
Google	Pixel 3		Android		Y	Y
Google	Pixel 3 XL		Android		Y	Y
HTC	One M9		Android		Y	N
Huawei	Nexus 6P	Y	Android		Y	Y
LG	G5		Android		Y	Y
LG	G7 ThinQ		Android		Y	Y
LG	K20 Plus		Android		Y	N
LG	Nexus 5		Android		Y	
LG	Stylo 3		Android		Y	N
LG	V10		Android		Y	Y
LG	V20	Y	Android		Y	Y
LG	V30		Android		Y	Y
LG	V40		Android		Y	Y
LG	V50	Y	Android		Y	Y
Motorola	Moto G7		Android		Y	Y
Motorola	Moto Z Force Droid		Android		Y	Y
Motorola	Moto Z2 Force		Android		Y	Y
Motorola	Moto Z2 Play	Y	Android		Y	Y
One Plus	6T		Android		Y	Y
One Plus	7 Pro	Y	Android		Y	Y
Samsung	Galaxy Fold	Y	Android		Y	Y
Samsung	Galaxy J7		Android		Y	Y
Samsung	Galaxy Note 4		Android		Y	N
Samsung	Galaxy Note 5		Android		Y	Y
Samsung	Galaxy Note 8		Android		Y	Y
Samsung	Galaxy Note 9		Android		Y	Y
Samsung	Galaxy Note 10	Y	Android		Y	Y
Samsung	Galaxy Note+	Y	Android		Y	Y
Samsung	Galaxy S5		Android		Y	N
Samsung	Galaxy S6		Android		Y	Y
Samsung	Galaxy S6 Edge		Android		Y	Y

Samsung	Galaxy S6 Edge Plus		Android		Y	Y
Samsung	Galaxy S7		Android		Y	Y
Samsung	Galaxy S7 Active	Y	Android		Y	Y
Samsung	Galaxy S7 Edge		Android		Y	Y
Samsung	Galaxy S8		Android		Y	Y
Samsung	Galaxy S8 Plus		Android		Y	Y
Samsung	Galaxy S9		Android		Y	Y
Samsung	Galaxy S9 Plus		Android		Y	Y
Samsung	Galaxy S10	Y	Android		Y	Y
Samsung	Galaxy S10E	Y	Android		Y	Y