



# ADIRONDACK BANK

Bank Local

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**FOR IMMEDIATE RELEASE**

**Adirondack Bank Announces Temporary Change in Branch Operations Amid COVID-19**

UTICA, NEW YORK (March 18, 2020) — For the well-being of its employees and customers, and to help reduce the risk of transmission of the coronavirus (COVID-19), Adirondack Bank branch operations will be limited to drive-thru service and appointment only lobby service effective Thursday, March 19<sup>th</sup>, 2020 until further notice.

In order to better serve its customers during this time, Adirondack Bank has expanded all drive-thru location hours to Monday through Friday 8:00 AM to 6:00 PM and Saturday 9:00 AM to 1:00 PM.

Visit [adkbank.com](http://adkbank.com) for a complete list of drive-thru locations.

During this time, branch lobbies are closed to walk-in customers, but lobby services will be available by appointment only between the hours of 9:00 AM to 2:00 PM Monday through Friday.

If customers have questions regarding their accounts, Adirondack Bank's change in branch operations, or would like to make an appointment for lobby service, they can contact the customer service center during the hours listed above at (315) 272-2500 or (877) 404-2265 and select option 1.

Adirondack Bank's online banking, mobile banking, telephone banking, LiveChat, night drop depositories, and ATMs continue to operate normally.

"Adirondack Bank is fully committed to protecting our customers' and employees' well-being and we are actively monitoring the latest health guidelines issued by the Centers for Disease Control," stated President and CEO Rocco F. Arcuri, Sr. "These operational changes were made with great care. We believe they strike an appropriate balance between the well-being of employees and customers and the need for Adirondack Bank to continue to serve its customers whose banking needs can only be performed in our lobbies."

Adirondack Bank is a locally owned and operated full-service community bank with 19 locations serving Upstate New York. Community involvement, supporting local events, charitable organizations, and businesses have always been top priorities for the bank. Adirondack Bank's employees serve many communities by contributing thousands of hours annually to various organizations.

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